

# Welcome to The Park Mount Beauty.

## THE PARK GOLDEN RULES

*To ensure everyone has a memorable stay*

- **SPEED LIMIT STRICTLY 10KM**
- **BIKES AWAY AT DUSK**
- **NO MUSIC AFTER 10.OOPM**
- **QUIET TIME IS 11.OOPM**
- **BE CONSIDERATE OF OTHERS AT ALL TIMES**

## CHECK IN & OUT

Check In: 2.00pm

Check Out: 10.00am

This applies to all Cabins and Sites. Site Fees are calculated until 10.00am on the day of departure. Extensions and late departures are dependent upon availability. Fees may apply.

All rubbish is to be removed from your site or accommodation prior to departure. Please dispose of thoughtfully at one of our waste refuge areas.

## CONDITIONS OF OCCUPANCY

Payment must be made on arrival for the total period of your stay. If new guests or visitors arrive, they must call into Reception before entry into The Park. When you depart, please ensure that your cabin/site is left clean and tidy.

## RECEPTION

Opening Hours - 8.00am to 6.00pm.

If Reception is unattended during these hours, please use the door phone to speak with us. This is located to the left of the Reception Door. After Hours, please use for emergency only.

Reception also offers the following services:

- Bath Towel Hire
- Fire Drums, Wood, Firelighters & Matches
- Games Equipment
- Hairdryers & Irons
- Ice Creams / Soft Drinks
- Laundry Power & Pegs
- Spa Bookings

NB. Newspapers and fresh milk are available at the Tawonga South Newsagency.

## FIREWOOD

Firewood is available for \$25 per wheelbarrow load, during reception hours only.

- ✦ Defibrillator Machine Located at Reception Door.

## YOUR SITE

Please ensure that your car, trailer and other equipment are contained to your site or you will be asked to move.

- Caravans require a 15amp lead
- Connect only one lead to each power outlet (no double adaptors)
- Ground sheets to be made of cloth or open weave, no tarps permitted on grass
- No trenches to be dug on your site
- Only approved fire drums from The Park management to be used
- Generators not permitted

## SECURING YOUR SITE

We do our best to ensure a safe and secure environment, including late night patrols during our busy periods. We recommend that you secure all valuables day and night, including bikes and eskies. We do not accept responsibility for damage to any vehicles, trailers, van or the contents thereof.

## FAMILY & DISABLED BATHROOM

Located at the North Amenities Block, by the Female bathrooms. This bathroom has a disabled shower and toilet, baby change table and toddler bath for your family's convenience.

## PETS

The Park offers pets to stay by appointment only. Pets are not permitted in any accommodation or buildings. Exclusion periods and pet policy apply.

## DOG POLICY

In the interest of all our guests, we require owners to adhere to the following policy at all times:

- Dogs must be on a lead at all times
- Owners must clean up after their dogs
- Dogs are not permitted inside buildings, including The Park Lounge
- Dogs must not be left in the park unsupervised or unattended
- Dogs must be kept quiet at all times

The Dog Policy is strictly enforced. Management reserve the right to terminate your stay and ask owners and their dogs to leave the park without notice.

## CANCELLATIONS/REFUNDS & ADDITIONAL FEES & CHARGES

More than 28 days notice a full refund less \$10 handling fee will be given.

Less than 28 days notice no refund will be given. If we are able to re-book your accommodation or site the above applies.

Please book wisely – no refund will be given for early departures or bad weather.

## CHILDREN

Parents and carers are responsible for the behaviour of their children in the park. Children under 8 years of age must be accompanied by an adult to the amenities. We also ask that children do not ride/play around the amenities blocks.

## BIKES & SCOOTERS

Guests are welcome to ride bikes during daylight hours, at dusk all bikes must be put away. Approved safety helmets must be worn by all riders as required by law.

## QUIET TIME

11.00pm Daily - Our peaceful location and the tranquillity of the park adds to the enjoyment of all our visitors. Please be considerate of others and restrict noise from radios, portable speakers, TV's and social gatherings at all times. 11.00pm is strictly QUIET TIME.

## RUBBISH / RECYCLING

Always separate your recycling from your rubbish. Dispose of your waste as directed below. Your park map illustrates your nearest waste refuge.

### BIG GREEN BIN

General Waste

### WHEELIE BIN

Recyclables - Glass, Tins, Drink Cans, Recyclable Plastic

### BIG RED BIN

Cardboard, Paper, Milk Cartons

## SMOKING

All accommodation and buildings are non-smoking. Smoking is not permitted in or around the North & South Amenities Blocks, including the Laundry, Camp Kitchens, BBQ Areas, Park Lounge and Group Kitchen. Smoking is also not permitted with 10 metres of the recreational areas, including the Mini Golf, Volleyball Court and Games Court Area. Please dispose of your butts in the bins provided at the waste refuge areas.

## VEHICLES

Safety is very important to us. Many children are in the park, so please drive at walking speed only. The speed limit is strictly 10km/h and pedestrians have right of way. We only allow one vehicle per site so please ask any visitors to park outside or seek direction from our staff at Reception.

Persons causing ill will, damage or failing to take direction from park management when asked, may be evicted without notice.

*Thank you for your cooperation*