

Welcome to The Park Mount Beauty.

THE PARK GOLDEN RULES

To ensure everyone has a memorable stay

- **ONE VEHICLE PER SITE**
- **SPEED LIMIT STRICTLY 10KM**
- **BIKES AWAY AT DUSK**
- **NO MUSIC AFTER 10.00PM**
- **QUIET TIME IS 11.00PM**
- **BE CONSIDERATE OF OTHERS AT ALL TIMES**

CHECK IN & OUT

Check In: 2.00pm

Check Out: 10.00am

This applies to all Cabins and Sites. Site Fees are calculated until 10.00am on the day of departure. Extensions and late departures are dependent upon availability. Fees may apply.

All rubbish is to be removed from your site or accommodation prior to departure.

BOOM GATES

To operate our boom gates, you will be issued a code. The boom gates will not operate if you follow another vehicle through entry or exit or share your code.

CONDITIONS OF OCCUPANCY

Payment must be made on arrival for the total period of your stay. If new guests or visitors arrive, they must call into Reception before entry into The Park.

RECEPTION

Opening Hours - 8.00am to 6.00pm.

If Reception is unattended during these hours, please use the after hours phone number to speak with us.

This is located to the left of the Reception Door. Please use for emergency only.

Reception also offers the following services:

- Bath Towel Hire (Accom. only)
- Fire Drums, Wood, Firelighters & Matches
- Games Equipment
- Hairdryers & Irons
- Ice Creams / Soft Drinks
- Laundry Powder & Pegs
- The Park Merchandise

NB. Newspapers and fresh milk are available at the Tawonga South Newsagency.

CANCELLATIONS/REFUNDS

Please book wisely - no refund will be given for early departures or bad weather.

FIREWOOD

Firewood is available for \$40 per wheelbarrow load, during reception hours only.

YOUR SITE

Please ensure that your car, trailer and other equipment are contained to your site or you will be asked to move.

- Greywater to be contained. Strictly no run off allowed into the river or creek
- Caravans require a 15amp lead
- Connect only one lead to each power outlet (no double adaptors)
- Ground sheets to be made of cloth or open weave, no tarps permitted on grass
- No trenches to be dug on your site
- Only approved fire drums from The Park management to be used
- Generators not permitted

SECURING YOUR SITE

We do our best to ensure a safe and secure environment, including late night patrols during our busy periods. We recommend that you secure all valuables day and night, including bikes and eskies. We do not accept responsibility for damage to any vehicles, trailers, van or the contents thereof.

FAMILY & DISABLED BATHROOM

Located at the North Amenities Block, by the Female bathrooms. This bathroom has a disabled shower and toilet, baby change table and toddler bath for your family's convenience. Please enquire at reception for door code

PETS

The Park offers pets to stay by appointment only. Pets are not permitted in any accommodation or buildings. Exclusion periods and pet policy apply.

DOG POLICY

In the interest of all our guests, we require owners to adhere to the following policy at all times:

- Dogs must be on a lead at all times
- Owners must clean up after their dogs
- Dogs are not permitted inside buildings, including The Park Lounge
- Dogs must not be left in the park unsupervised or unattended
- Dogs must be kept quiet at all times

The Dog Policy is strictly enforced. Management reserve the right to terminate your stay and ask owners and their dogs to leave the park without notice.

CHILDREN

Parents and carers are responsible for the behaviour of their children in the park. Children under 8 years of age must be accompanied by an adult to the amenities. We also ask that children do not ride/play around the amenities blocks.

BIKES & SCOOTERS

Guests are welcome to ride bikes during daylight hours, at dusk all bikes must be put away. Approved safety helmets must be worn by all riders as required by law.

QUIET TIME

11.00pm Daily - Our peaceful location and the tranquillity of the park adds to the enjoyment of all our visitors. Please be considerate of others and restrict noise from radios, portable speakers, TV's and social gatherings at all times. 11.00pm is strictly QUIET TIME.

RUBBISH / RECYCLING

Always separate your recycling from your rubbish. Dispose of your waste as directed below. Your park map illustrates your nearest waste refuge.

BIG GREEN BIN

General Waste

WHEELIE BIN

Recyclables - Glass, Tins, Drink Cans, Recyclable Plastic

BIG RED BIN

Cardboard, Paper, Milk Cartons

SMOKING

Smoking is not permitted in any communal building/area or in our accommodation, and must not interfere with the comfort or health of any other guest. Butts must be disposed of safely and responsibly.

VEHICLES

Safety is very important to us. Many children are in the park, so please drive at walking speed only. The speed limit is strictly 10km/h and pedestrians have right of way. We only allow one vehicle per site so please ask any visitors to park outside or seek direction from our staff at Reception.

Persons causing ill will, damage or failing to take direction from park management when asked, may be evicted without notice.

- + Defibrillator and first aid kit located at Reception

Thank you for your cooperation